

# INTRODUCTION

- Siva Jaya Tour & Travel Sdn. Bhd. was established in the year 1992 as Siva Jaya Bus & Van Transport Service Sdn. Bhd which has evolved as Siva Jaya Tour & Travel in recent years.
- Siva Jaya Tour & Travel Sdn. Bhd. provides transportation services to factories and to other private sectors as desired by the customers.
- Siva Jaya Tour & Travel Sdn. Bhd. is regarded as the most competitive service provider among the leading and major players in transportation industry within Northern region of Malaysia.



# Company Policy

- We strive to develop and maintain good relationship with our clients to encompass common element for mutual success. These elements are an exchange of information, continuous improvement in service levels, an open line of communication and customer responsiveness.
- Customer satisfaction is our top priority. We believe our well organized and experienced team plus strong financial background can meet customer requirements and expectations at all times.
- We treat each and every customer as our close business partner. Long term commitments and dedications to customer will distinguish ourselves from others.
- Customer success is our success.

# Siva Jaya Service Quality Pledge

## Our services comes with the following guarantee!!

- High level of safety standard (Fully compliance to corporate Drive Safe Program)
- Bus/ Van fully with air condition
- Fully compliance to RBA Requirement
- Punctuality in order to make sure no interruption to production operation
- Comfortable and clean vehicles
- Full support For Hiring Process

# **Company Details**

Name of Company	Siva Jaya Tour & Travel Sdn.Bhd
Registered Office	3030, Jalan Hasim Awang, Taman Gelugor
	Indah,13300 Tasek Gelugor seberang Prai
Email Address	sj_sivajaya@yahoo.com.my
Company Registered Number	596560-U
Office Phone Number	04-5731567
Fax Number	04-5734267
Nature of Service	Company Transportation Service
Year of Established	1992
Bankers	RHB & Maybank
Authorized Capital	RM 400,000
Paid –up Capital	RM 300,000
Insurer	AIA, Alliance & Liberty Insurance

# List Of Associates Companies

Siva Jaya Tour & Travel Sdn.Bhd.

Pancawarna Bumi Tour and Travel Sdn.Bhd. VIP, VVIP Service & Hotel Transport Service



## About our Business & Valuable Customers

- Transportation service for factory workers
- Manpower Supply
- VIP, VVIP transport service
- Hotel & Airport transfer arrangement
- Domestic tour

Jabil - 4 years services

Micron – 4 years services

Teleflex – 4 years services

WD Media – 7 years

IDT– 6 year services

HP-9 years services

WD (Sandisk) – 10 years services

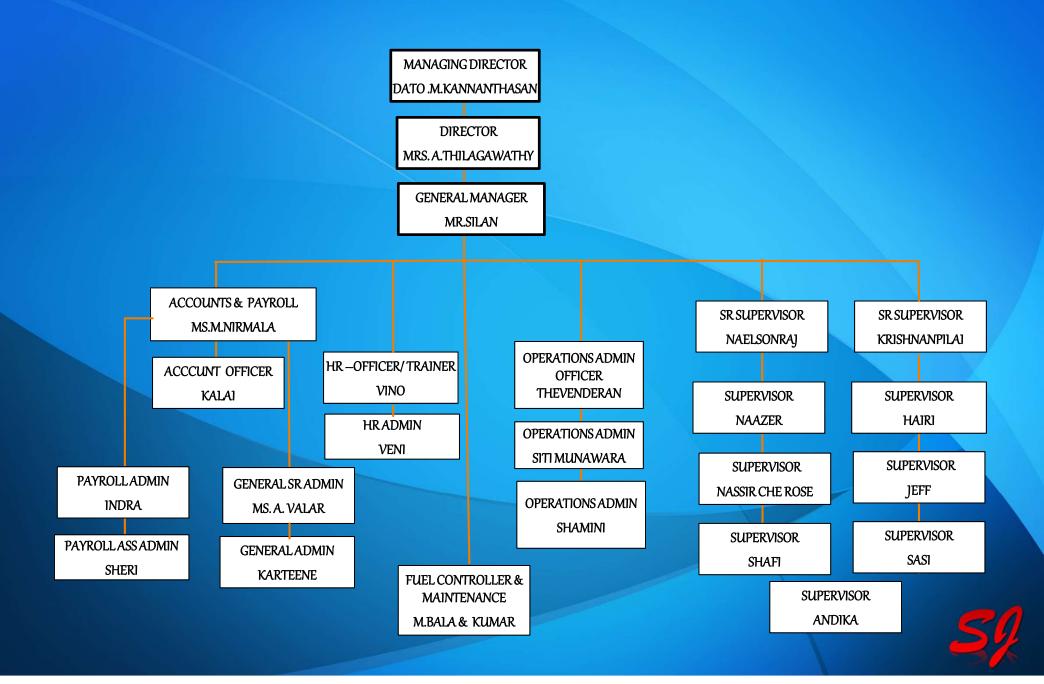
Plexus – 16 years services

**IQOR Global Service – 16 years services** 

Flex – 28 years services



### SIVA JAYA TOUR & TRAVEL ORGANISATION CHART



## Number of Staffs working in Siva Jaya Tour & Travel Sdn. Bhd.

Managing Director	1
Director	1
Operations Manager	1
Finance/ Account	2
Payroll Admin	2
HR	2
General Admin & Operation Admin	5
Side Operation Supervisors	9
Drivers	160



# Siva Jaya Drivers









# Siva Jaya Drivers







# Siva Jaya Vehicles









# Siva Jaya Vehicles









## Siva Jaya Vehicles CCTV monitor system











# SIVA JAYA SAFETY COMMITTEE

Chairman Silan

Secretary

Aidah

Employer Representative
Vino

Employer Representative

Jeff

Employee Representative Arife

Employee Representative

Megam



## Siva Jaya Drive Safe Program with JKJR & POLIS











## Siva Jaya Drive Safe Program with Bomba









## Siva Jaya Vehicle Safety Features

### Below safety features can be found in Siva Jaya vehicles:

- Seat Belts
- Driver Self Assessment Checklist
- Fire Extinguisher
- First Aid Box
- Surveillance cameras
- GPS (speed limit monitoring system)
- Hands-free device for drivers
- Reverse Alarm











# Siva Jaya safety precaution for COVID'19









## Criteria for Evaluation of Siva Jaya Best Driver

Dressed / always wearing the company uniform during working hours (black/dark blue plants)

Clean record in JPJ / police database -no black list / summons unpaid / no summons to the driver

Prudent use of diesel fuel in accordance with the requirements

Ensure the vehicle is in good condition and thus save vehicle maintenance costs.

Self hygiene and vehicles cleanliness maintained at all times

**Punctuality** 

No absenteeism recorded without any valid reason

Always adhere to the rules of the company

Constantly updating vehicle maintenance checklist

No complaints from operator or factory / customer



## Siva Jaya Drivers' Monthly Best Driver & Monthly Meeting









## Siva Jaya VIP & VVIP Vehicles







# Siva Jaya Office and Training Centre





Office







Office

**Training Centre** 



# Siva Jaya Workshop/Depoh









# THANK YOU